



## **ARISAIG MARINE LTD COVID -19 POICY**

Given the unprecedented situation regarding COVID-19 and the rapidly changing circumstances we want to reassure you that Arisaig Marine Ltd are monitoring the advice daily and following the guidelines which have been issued by the Scottish Government, NHS Scotland, Sail Scotland and Scottish Port Authority.

The wellbeing of our customers and employees is our number one priority. Followed by upholding our commitments to our varied client base. We will continue to ensure that our procedures and actions reflect the advice that is available to us.

### **THE BOATHOUSE CAFÉ AND GIFT SHOP AS OF 18/3/2020**

The café is scheduled to be open FRIDAYS , SATURDAYS and SUNDAYS 1130-230pm for the remainder of March. We have take away availability for soup, sandwiches and limited cakes. We will continue to operate unless the advice issued is to the contrary. Our daily procedures reflect an excellent level of hygiene and cleanliness throughout the facility however there will be additional cleaning and sanitising of all areas. This includes tables, chairs, card machines, door handles, taps and toilet areas. We encourage our customers to make contactless card payments where possible and follow the advice given on hand washing regularly to avoid the unnecessary spread of COVID-19.

This will be reviewed daily and any changes to our operational hours will be posted on FACEBOOK our WEBSITE and ON THE CAFÉ FRONT DOOR.

### **MV SHEERWEATER SAILINGS**

The sailings for the sheerwater for April have been cancelled and we will review the future sailings for the 2020 season at the end of each calendar month in accordance with any regulations in place and advice which is issued by the regulatory bodies detailed above.

Any changes to sailings will be posted on FACEBOOK our WEBSITE and ON THE CAFÉ FRONT DOOR.

Arisaig Marine Ltd  
The Harbour, Arisaig, Inverness shire, PH39 4NH

Tel:01687450224 e-mail: info@arisaig.co.uk www.arisaig.co.uk Company Reg: 58976





### YACHT LAUNCH

There are available tides in March and April to allow the yachts within our yard to be launched and unless our employees are requested to all self-isolate then it is the intention of Arisaig Marine Ltd to launch the yachts as planned. If you have previously planned with us to have your vessel launched but your circumstances have changed then please contact us as soon as possible to inform us of the changes. If you wish for your boat to remain in storage for the time being, please advise us at your earliest convenience so we can accommodate your requests.

### VISITING YOUR YACHT IN STORAGE

You are permitted to enter the premises of Arisaig Marine Ltd to carry out routine maintenance and tend to your yacht, as we are approaching potential launch dates we understand that many of our customers may wish to visit and complete any outstanding tasks to their vessels. We request that you call, text or email ahead to inform us of your intention to visit the yard. This will be reviewed regularly and circumstances permitting access to the yard may change as advice / regulation relating to social distancing and isolation are made available to Arisaig Marine Ltd.

### MOORING YOUR VESSEL IN ARISAIG

The moorings in the bay are all ready for the 2020 season and many of you returning with vessels have already made arrangements to pick up your seasonal mooring. If your circumstances and plans have changed can you, please advise us accordingly and we will revise our mooring availability. As so many of you dedicated yachts men and ladies can think of no better place to self-isolate we would like to reassure you that you are still very welcome to bring your yacht here to the marina and moor up as planned. You can park your car in the marina whilst you are sailing there will be access to the shower and toilet facilities dependant on the availability of the Arisaig Marine Ltd employees. We request that all our visiting customers follow the advice of NHS and Government to avoid the unnecessary spread of COVID -19 by following the regular hand washing advice. This will be reviewed regularly and circumstances permitting access to the yard may change as advice / regulation relating to social distancing and isolation are made available to Arisaig Marine Ltd.

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## WORKSHOP

Arisaig Marine Ltd employees are continuing to work within the yard carrying out boat repairs, servicing of engines, carpentry, fibre glassing and general boat maintenance. We hope that this element of the business can continue to operate as long as possible during this outbreak of COVID-19, we respectfully ask our customers to telephone or email in relation to any works you may have in a bid to reduce close contact with our employees. This will be reviewed regularly and circumstances permitting access to the yard may change as advice / regulation relating to social distancing and isolation are made available to Arisaig Marine Ltd.

## ENTERING THE HARBOUR WITH VESSELS

No vessel are permitted to enter the harbour and dock at the pontoon or the pier unless previously arranged with Arisaig Marine Ltd. This includes visiting yachts to the bay who may wish to lie on anchor and take fuel or water, you must call ahead to make suitable arrangements and gain approval to do so.

If you have come into contact with someone who has the virus or are showing symptoms of the virus please seek advice from the links below: (HOLD CTRL + CLICK ON THE LINK)

[www.nhs.uk/conditions/coronavirus-covid-19/](http://www.nhs.uk/conditions/coronavirus-covid-19/)

[www.gov.uk/government/publications/covid-19-stay-at-home-guidance](http://www.gov.uk/government/publications/covid-19-stay-at-home-guidance)

2020 was to be our first full season as new proprietors of Arisaig Marine Ltd and we had many plans for enhancing your experience whilst visiting the marina. Instead we are facing this challenging time aiming to provide continuity of service as far as possible and we like all other local businesses hope that all our customers and employees see this virus pass as quickly as it has arrived and emerge from it with our health intact!

Regards

Donald Ian & Catherine McDonell

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